

## **Disclaimer, Privacy, Copyright and Conditions of Use of our Website**

*Our Village Family Childcare is a business name of Sunbury and Cobaw Community Health Ltd.*

### **Disclaimer**

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### **Personal identification information**

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, fill out a form, respond to a survey, subscribe to our newsletters and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously.

We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

### **Non-personal identification information**

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service provider's utilised and other similar information. This helps Sunbury and Cobaw Community Health improve the usability of our website for our Users.

### **Web browser cookies**

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

### **How we use collected information**

Sunbury and Cobaw Community Health collects and uses Users personal information for the following purposes:

- *To improve customer service*  
Your information helps us to more effectively respond to your customer service requests and support needs.
- *To personalise user experience*  
We may use de-identified information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- *To improve our Site*  
We continually strive to improve our website offerings based on the information and feedback we receive from you.
- *To send periodic emails*  
The email address Users provide will only be used to send them information and updates that they have authorised us to do so. It may also be used to respond to their inquiries, and/or other requests or questions. If Users decide to opt-in to our newsletter mailing list, they will receive emails that may include company news, updates, service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or the User may contact us via our Site.

### **How we protect your information**

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information that you have provided to us by using this Site.

### **Third party websites**

Users may find content on our Site that links to the sites and services of our partners and other third parties including healthcare providers or government bodies. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

### **Changes to this Disclaimer, Copyright and Privacy Statement**

Sunbury and Cobaw Community Health has the discretion to update this Disclaimer, Copyright and Privacy Statement at any time. When we do, we revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this Disclaimer, Copyright and Privacy Statement periodically and become aware of modifications.

### **Your acceptance of these terms**

By using this Site, you signify your acceptance of this statement and terms of service (this document). If you do not agree to this statement, please do not use our Site. Your continued use of the Site following the posting of changes to this statement will be deemed your acceptance of those changes.

### **Reasonableness**

By using this website, you agree that the exclusions and limitations of liability set out in this website disclaimer are reasonable.

### **Other Parties**

You accept that, as a limited liability entity, Sunbury and Cobaw Community Health has an interest in limiting the personal liability of its officers and community. You agree that you will not bring any claim personally against Sunbury and Cobaw Community Health staff or community in respect of any losses or damage you suffer in connection with this website.

Without prejudice to the foregoing paragraph, you agree that the limitations of warranties and liability set out in this website disclaimer will protect Sunbury and Cobaw Community Health staff, community, volunteers, agents, subsidiaries, successors, assigns and sub-contractors as well as Sunbury and Cobaw Community Health.

### **Unenforceable provisions**

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